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Jun 18th 2019

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I have had the unfortunate history of dealing with AT&T in the past! They cheat on their offerings, cheat on their pricing you are supposed to get and even when you have had ENOUGH and try to just take your losses and quit they make it an ordeal to even leave!

This is NOT the company you should be listening to for MY best interests! I found my current provider because AT&T basically threatened me that my service was going to be dropped and "I MUST SIGN UP FOR THEIR NEW DIGITAL SUBSCRIBER SERVICE" because they were going to stop offering DSL. The benefit to me; NOTHING except higher monthly payments to AT&T! I would not get ANY FASTER SPEEDS as they capped the speed at the same as I was getting from their DSL service! (And that was NEVER at the full speed they quoted me!) I did not need the new service as my DSL was adequate for my needs.

Disgusted with being told I had no choice I started looking for an alternative. I was lucky and found a carrier in the San Francisco area that also had service in my area. I pay less for COMPLETE phone service and DSL than I did for simple DSL alone from AT&T! I also got a speed of triple what I ever got from AT&T's DSL service! The really aggravating part of this is the fact that my new service provider uses AT&T's DSL lines that they told me were going to be abandoned and shut down! And when I had a problem with service recently because of repair work in the area recently, I called MY service provider and guess who was on contract to repair my areas DSL service.....you guessed it, AT&T! They lie, cheat, and do NOT provide the services promised when they are the only option!

THESE ARE NOT THE PEOPLE YOU SHOULD BE LISTENING TO OR TAKING ADVISE FROM ON ANY MATTER THAT COULD INCREASE THEIR MARKET SHARE!

JOHN LISMAN